

WHO TO CONTACT

CONTACT INFORMATION FOR GM BENEFITS	Website	Phone #
GM Benefits & Services Center P.O. Box 770003 Cincinnati, OH 45277	gmbenefits.com netbenefits.com	800-489-4646 Dial 711 for hearing/speech support
HEALTH CARE PROGRAM <ul style="list-style-type: none"> - Eligibility and Enrollment - COBRA Continuation 		
DEPENDENT CARE REIMBURSEMENT PLAN <i>(When calling the GM Benefits & Services Center, select "Pensions, Savings or Health Care")</i> <ul style="list-style-type: none"> - Eligibility and Enrollment - Payroll Deduction Changes 		
PERSONAL SAVINGS PLAN (PSP) <ul style="list-style-type: none"> - Eligibility and Enrollment - Account Transactions 		
DISABILITY BENEFITS <i>(When calling the GM Benefits & Services Center, select "Disability" to be routed to Sedgwick)</i> <ul style="list-style-type: none"> - Sickness & Accident Benefits - Extended Disability Benefits 		
LIFE INSURANCE <i>(When calling the GM Benefits & Services Center, select "Life Insurance" to be routed to MetLife)</i> <ul style="list-style-type: none"> - Eligibility and Enrollment - Beneficiary Designations - Basic Life & Extra Accident - Optional Life, Dependent Life & Personal Accident - Survivor Income Benefit Insurance 		
SUPPLEMENTAL UNEMPLOYMENT BENEFIT (SUB) PLAN <ul style="list-style-type: none"> - Regular SUB Benefit - Transition Support Program (TSP) - Short Week Benefit - Separation Payment 		
PENSION PLAN <ul style="list-style-type: none"> - Eligibility and Retirement Initiation - Credited Service - Beneficiary Information - Planning and Guidance 		
OTHER SERVICES <ul style="list-style-type: none"> - Family Medical Leave (FMLA) - Qualified Domestic Relations Order (QDRO) - Reporting a Death/Survivor Services - Service Awards - Wage & Employment Verification - Workers' Compensation 		

Benefit Plan / Program	Carrier / Plan Administrator	Contact Information
Benefit Enrollment	GM Benefits & Services Center	800-489-4646 netbenefits.com
LifeSteps Program	WebMD	888-383-8755 lifesteps.com
Traditional Care Network (TCN) Enrollees:		
- Medical - Physical/Occupational Therapy - Behavioral Health and Substance Use Disorder	Blue Cross Blue Shield of Michigan	800-482-2210 bcbsm.com
	Virtual Care / Urgent Care / Behavioral Health Visits	800-Teladoc bcbsm.com/virtualcare 877-264-6690 Blue Cross Behavioral Health
	Coordinated Care & 24/7 Nurseline	800-775-2583
- Hearing Aid	AudioNet America	586-239-0242 audionetamerica.com
- Prescription Drugs	CVS Caremark	844-379-1671 caremark.com
	CVS Specialty Pharmacy	800-237-2767 cvsspecialty.com
Health Maintenance Organization (HMO) Enrollees:		
- Medical, Behavioral Health and Substance Use Disorder, and Prescription Drugs	Blue Care Network HMO (BCN)	800-662-6667 bcbsm.com
	Health Alliance Plan of Michigan HMO (HAP)	800-422-4641 hap.org
	MercyCare Health Plan of Wisconsin	800-895-2421 mercycahealthplans.com
Dental Plan	Delta Dental of Michigan	800-942-0667 deltadentalmi.com
Vision Plan	Davis Vision	888-672-8393 davisvision.com
Dependent Care Reimbursement Plan	Bank of America	866-567-3993 myhealth.bankofamerica.com/GM
Personal Savings Plan 401k	Fidelity	800-489-4646 netbenefits.com
Disability	Sedgwick	800-489-4646 877-347-5225 TTY claimlookup.com/generalmotors
Life Insurance	MetLife	800-489-4646 888-688-2860 TTY mybenefits.metlife.com

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Parental Leave	Sedgwick	800-489-4646 877-347-5225 TTY claimlookup.com/generalmotors
Pension Plan	Fidelity	800-489-4646 netbenefits.com
UAW-GM Tuition Assistance Plan		TAPadmins@uawgmjp.com
UAW Legal Services Plan		800-482-7700 uawlegalservices.com
UAW Retiree Health Care Coverage	UAW Retiree Medical Benefits Trust	866-637-7555 uawtrust.org
College 529 Plan	Fidelity	800-544-1914 fidelity.com/529-plans/overview
GM Savings Marketplace	Beneplace	800-683-2886 gm.savings.beneplace.com
GM Vehicle Purchase Program	GM Family First	800-235-4646 gmfamilyfirst.com
Medicare Assistance	SSDC	800-374-9950 ssdcservices.com

Additional U.S. government resources:

Program / Services	Department	Contact Information
Medicare	Centers for Medicare & Medicaid Services (CMS)	medicare.gov
Medicare & Medicaid	Centers for Medicare & Medicaid Services (CMS)	cms.gov
Social Security	U.S. Social Security Administration	800-772-1213 800-325-0778 TTY ssa.gov